

We love our customers! Every effort is made by our sales staff to make sure each customer receives personal attention and service and leaves the store satisfied. Here is what some of our customers have to say:

We were so delighted to see you again at the shoe shop. And we were so impressed with being treated with so much respect and honesty. You are truly an expert at what you do. It is no wonder you are so successful. And knowledgeable about the foot, the shoe and everything in between. We will be back!

I am very late in sending this message, but I feel strongly that late or not, you should hear about this employee.

Gina Neighbors: She gave me wonderful and expert assistance in finding and fitting me with shoes appropriate to my needs. As we tried on shoe after shoe, her smile and enthusiasm never waned. I ended up buying two pair of expensive shoes instead of the cheaper get-me-by shoe that I had thought about.

Another thing: One reason I always come to Saager's from Pendleton to buy shoes is the knowledge and experience of the sales staff. At first I was thinking that Gina was too young to know much about shoes and would either try to hustle me out with anything, or as happened to me in another store once upon a time, try to ignore the old fat guy in hopes he would go away. I was totally wrong! I apologize for my wrong impression about Gina. She might be relatively young but she knows a heck of a lot about helping people find the right shoe with the right fit. I think her salesmanship and manners are excellent!

And yes, the shoes are GREAT!

Gina,
Thanks for your help
and very good service!
You may have a good
rest of the year and a
safe and wonderful
winter!

P.S. Will be back again-
Saager's shoe shop
is great!